

Telemedicine, LiveHealth Online, and Virtual Visits

Blue Cross Blue Shield of GA, United Healthcare, and Kaiser all provide a **telemedicine option** for members of their health plans. Telemedicine enables you to get a diagnosis and a prescription without going to a doctor's office. Login to your carrier's site to see and talk to a doctor from your mobile device, tablet, or computer with a webcam. Or for Kaiser, call the number provided. Do it from home, work or on the go. The service is a quick, inexpensive way to get care for common illnesses like cold, flu, sinus infections, rashes, pink eye, etc. It is not for treatment of serious or chronic conditions, however. Physicians will call in the prescriptions to your pharmacy. Note that controlled substances are not prescribed via these visits.



How Do I Use It?



All you have to do is login with your provider - Blue Cross Blue Shield Of Georgia, United Healthcare, or call Kaiser (links at the bottom of this page) to sign up for the program. You will need to register and set up an online account. Have your insurance card and a payment method ready when you register. Your cost depends on your selected plan:

Plan	Visit Cost
All HMOs	\$35
Bronze	\$12.25
Silver	\$9.80
Gold	\$7.35

Set Up an Account Today to Get Started!

Blue Cross Blue Shield

Go to: www.livehealthonline.com or download the livehealthonline app from the app store

United Healthcare

Go to: www.myuhc.com and login to your UHC account to register for virtual visits.

Kaiser

No need to register, simply call 404-365-0966 or 800-611-1811

