



Barrow County School System

Boldly Committed to Student Success

Resolution Process for Parents, Students, Teachers and Community Members

The Barrow County Board of Education welcomes community input when it is motivated by a sincere desire to improve the quality of our educational programs or to equip the schools to do their tasks more efficiently.

The Board has confidence in the professional staff and desires to support their actions. This regulation does not supersede any employee's or citizen's right to contact Board members directly. However, whenever a concern is expressed directly to the Board as a whole or to a Board member as an individual, it will be referred to the administration for study and resolution.

The Board advises the public that the proper channeling of and most effective way to resolve concerns involving instruction, discipline, transportation or learning materials is as follows:

Discipline	Teaching & Learning	Transportation	Personnel	Athletics
Teacher	Teacher	Assistant Principal	Supervisor/ Principal	Coach
Assistant Principal	Asst. Principal	Principal	Exec. Director of Personnel & Planning	Athletic Director
Principal	Principal	Cluster Manager	Superintendent	Principal
Director of Elementary Education or Director of Secondary Education	Director of Elementary Education or Director of Secondary Education	Director of Transportation	Board Member	Assistant Superintendent for Support Services
Assistant Superintendent for Support Services	Assistant Superintendent for Teaching & Learning	Assistant Superintendent for Support Services	State Dept. of Education	Superintendent
Superintendent	Superintendent	Superintendent		Board Member
Board Member	Board Member	Board Member		State Dept. of Education
State Dept. of Education	State Dept. of Education	State Dept. of Education		

Any issues outside of this chart should be addressed by the Principal.