

# How to Access Telemedicine 2018

Blue Cross Blue Shield of GA, United Healthcare, and Kaiser all provide a **telemedicine option** for members of their health plans. That means you can get a diagnosis & prescription from home, work, or on-the-go without going to a doctor's office. Instead, you can see and talk to a doctor from your mobile device, tablet, or computer with a webcam. The service is a quick, inexpensive way to get care for common illnesses like cold, flu, sinus infections, rashes, pink eye, etc.

*Note : This option is not for treatment of serious or chronic conditions and controlled substances are not prescribed via these visits.*



## For Blue Cross Blue Shield...

Go to: [www.livehealthonline.com](http://www.livehealthonline.com), or download the LiveHealthOnline App from the App store. Register and set up an online account to get started!

## For United Healthcare...

Go to: [www.myuhc.com](http://www.myuhc.com) and register if you haven't already. Once you're logged into your account, you can register for virtual visits.

## For Kaiser...

Call 404-365-0966 or 800-611-1811 to get started – no need to register.

## Virtual Visit Costs

All HMO Plans

**\$35**

Bronze HRA

**\$12.25**

Silver HRA

**\$9.80**

Gold HRA

**\$7.35**

## Don't forget...

Have your insurance card and a payment form handy when you're ready to sign up!